

## Particulars

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| <b>Organisation Name</b>           | R&R Ice Cream plc.  |
| <b>Corporate Website Address</b>   | <a href="http://www.rr-icecream.eu">http://www.rr-icecream.eu</a>   |
| <b>Primary Activity or Product</b> | Manufacturer  |
| <b>Related Company(ies)</b>        | None  |
| <b>Country Operations</b>          | France, Germany, Italy, Poland, United Kingdom  |
| <b>Membership Number</b>           | 4-0282-12-000-00  |
| <b>Membership Type</b>             | Ordinary Members  |
| <b>Membership Category</b>         | Consumer Goods Manufacturers  |
| <b>Primary Contacts</b>            | Ruth Levison<br><b>Address:</b><br>Richmond House, Plews Way, Leeming Bar Industrial Estate<br>Leeming Bar<br>United Kingdom DL79UL |
| <b>Person Reporting</b>            | Ruth Levison  |

## Related Information

### Other information on palm oil:

None

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|-------------------------|-----------------------------|
| <b>Reporting Period</b> | 01 July 2012 - 30 June 2013 |
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## Consumer Goods Manufacturers

### Operational Profile

#### 1. Main activities within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand
- Manufacturing on behalf of other third party brands

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### Operations and Certification Progress

#### 2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

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#### Total volume of all palm oil products used in the year in your own brand products:

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#### 3.1. Total volume of Crude Palm Oil used in the year:

100

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#### 3.2. Total volume of Palm Kernel Oil used in the year:

18

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#### 3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

93

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#### 3.4. Total volume of all palm oil and palm oil derived products you used in the year:

211

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#### 4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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#### 4.1. Book & Claim

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#### 4.2. Mass Balance

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#### 4.3. Segregated

68

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#### 4.4. Identity Preserved

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**4.5. Total volume of Crude Palm Oil used that is RSPO-certified:**

78

**5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:**

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**5.1. Book & Claim**

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**5.2. Mass Balance**

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**5.3. Segregated**

9

**5.4. Identity Preserved**

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**5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:**

9

**6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:**

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**6.1. Book & Claim**

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**6.2. Mass Balance**

25

**6.3. Segregated**

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**6.4. Identity Preserved**

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**6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:**

25

**7. What type of products do you use CSPO for?**

Ice cream lollies, ice cream products and frozen desserts

**8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?**

No

**Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8**

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## Time-Bound Plan

**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

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**10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand**

2015

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**11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2015

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**12. Do your (own brand) commitments cover your companies' global use of palm oil?**

Yes

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**13. Does your company use palm oil in products you manufacture on behalf of other companies?**

Yes

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**14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.**

2015

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**15. Which countries that your organization operates in do the above commitments cover?**

France, Germany, Italy, Poland, United Kingdom

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**16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.**

R&R UK site to become RSPO certified by end 2013.

R&R European sites to become RSPO certified by end 2014.

All R&R suppliers to use CSPO or move to palm free alternatives by the end of 2014.

Our main issue is with obtaining CSPO derivatives such as colours, flavours and emulsifiers.

Our colour supplier is to move to CSPO by the end of 2014.

Our overall target is to be a fully certified RSPO supply chain system from 2015 onwards, using fully segregated palm oil and derivatives (in line with retailer own label requirements).

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## Actions for Next Reporting Period

**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We have contacted all our suppliers who supply palm oil or derivatives, outlining our targets and aims to be a fully certified supply chain system by 2015.

We have helped educate our suppliers to the requirements of RSPO.

We have gathered data from all our suppliers on their certification status and amount of certified palm oil supplied.

All NPD is briefed to be CSPO.

The R&R spec includes a proforma collating the relevant palm oil data.

18. Do you publicly report the GHG emissions of your operations?

No

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Public report of GHG emissions on operations

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### Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

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- Other reason:

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### Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

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If yes, when will you start?

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21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

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### Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

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- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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**23. What steps will your organization take to minimize its resource footprints?**

The R&R Environmental policy includes maintenance of an Environmental Management System to the standard set by ISO 14001:2004.  
R&R has signed up to the Federation House Water Commitment to reduce its overall water consumption by 20% by 2020 (from 2010 levels).

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**24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?**

The R&R Corporate and Social Responsibility Policy ensures that the principles of the ETI Base Code on worker welfare are followed throughout its businesses and intends to cascade this through the supply chain with the suppliers of products bought.  
We are regularly audited by customers against the ETI  
The R&R Responsible Sourcing Policy adopts the ETI 9 point base code of labour practices and extends this to other areas.  
Working practices are evaluated with regular audits, and monitored by the board on an annual basis

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**25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?**

R&R supports the Archbishop of Yorks Youth Trust

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**26. Are you sourcing 100% physical CSPO?**

No

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**26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.**

R&R's target is to be using fully segregated CSPO by the start of 2015. We are pushing all our suppliers in this direction, and in the meantime have asked them to use mass balance where fully segregated is not available.

Our UK palm oil and palm kernel oil is certified segregated.

The main issue we have is the supply of derivatives such as colours and emulsifiers where palm free alternatives are not suitable and/or certified palm options are not yet available. The suppliers of these derivatives are not all yet certified and/or sourcing RSPO.

We are working with our suppliers to educate them about sustainable palm and to help them achieve RSPO membership and certification.

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## Challenges

### 1. Significant economic, social or environmental obstacles

None

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### 2. How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

Yes

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#### Robust:

No

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#### Simpler to Comply to:

No

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### 3. How has your organization supported the vision of RSPO to transform markets?

We are working to adhere with retailer targets for fully segregated CSPO and working with our suppliers to achieve this.

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